

Congress of the United States
House of Representatives
Washington, DC 20515-1317
September 13, 2019

Lieutenant General Ronald J. Pace
Director, Defense Health Agency
7700 Arlington Blvd, Suite 5101
Falls Church, VA 22402-5101

Dear LTG Pace,

We write regarding the Defense Health Agency's (DHA) decision to select a human resource provider. Specifically, we write in support of DHA utilizing the services and expertise of the U.S. Army Civilian Human Resources Agency (CHRA). We believe CHRA is uniquely positioned to support the needs of the newly established DHA given its proven track record and understanding of the challenges in staffing medical entities.

It is our understanding that DHA is currently choosing between CHRA and the Defense Logistics Agency (DLA) to serve as its human resources provider. CHRA has a demonstrated record of performance for the U.S. Army as well as other agencies within the Department of Defense. For example, we are aware that the Department of Defense Education Activity (DoDEA) switched human resources providers from DLA to CHRA a few years ago. Further, we understand that DoDEA appreciates the outstanding support they now receive from CHRA.

The stand-up of DHA has been multifaceted and is one of the largest organizational changes in the history of the Department of Defense. As such, we believe it is critical that DHA select a human resource provider that comprehends their needs and has a demonstrated history of supporting health care entities, where nothing is more critical than understanding their unique requirements and ensuring quality and trained individuals are chosen to fill open positions. CHRA is exceptionally suited to immediately fulfill DHA's human resource needs given its history of supporting Army and Navy medical programs and automated systems calibrated to their unique needs.

We believe CHRA will help DHA reach the next level in supporting the medical needs of our men and women in uniform. We understand this is an important and significant decision for DHA and appreciate your consideration of this matter.

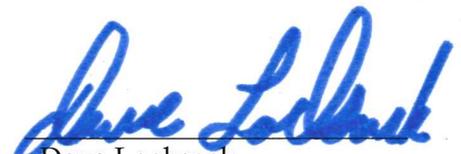
Sincerely,



Cheri Bustos
Member of Congress



Richard J. Durbin
U.S. Senator



Dave Loebsack
Member of Congress